



School Lunches Parents' Survey

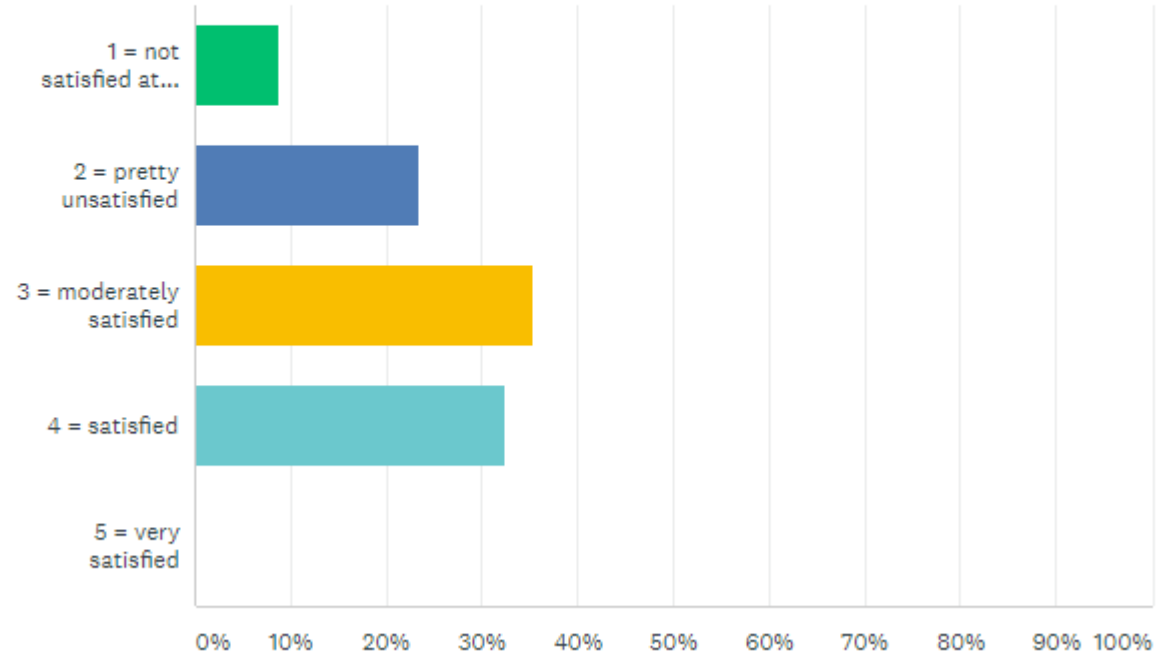
Survey 1: Those who have school lunches

Key Outtakes

- Only 32% of parent respondents are satisfied with school meals
- 88% of people would pay more for better quality/healthy options/choice
- Cited important factors for school meals are (1) quality (100%); (2) healthiness (94%); hot food (76%); choice (65%)
- Issues raised over daily puddings and unhealthy elements (high sugar, salt), portion size and healthy balance, as well as the overall quality and edibility of the food
- Interest in knowing more – e.g. whether teachers dine with children, eat the same food and help encourage children to eat and not rush off

How satisfied are you with the school lunch service overall? (On a scale of 1-5 as follows)

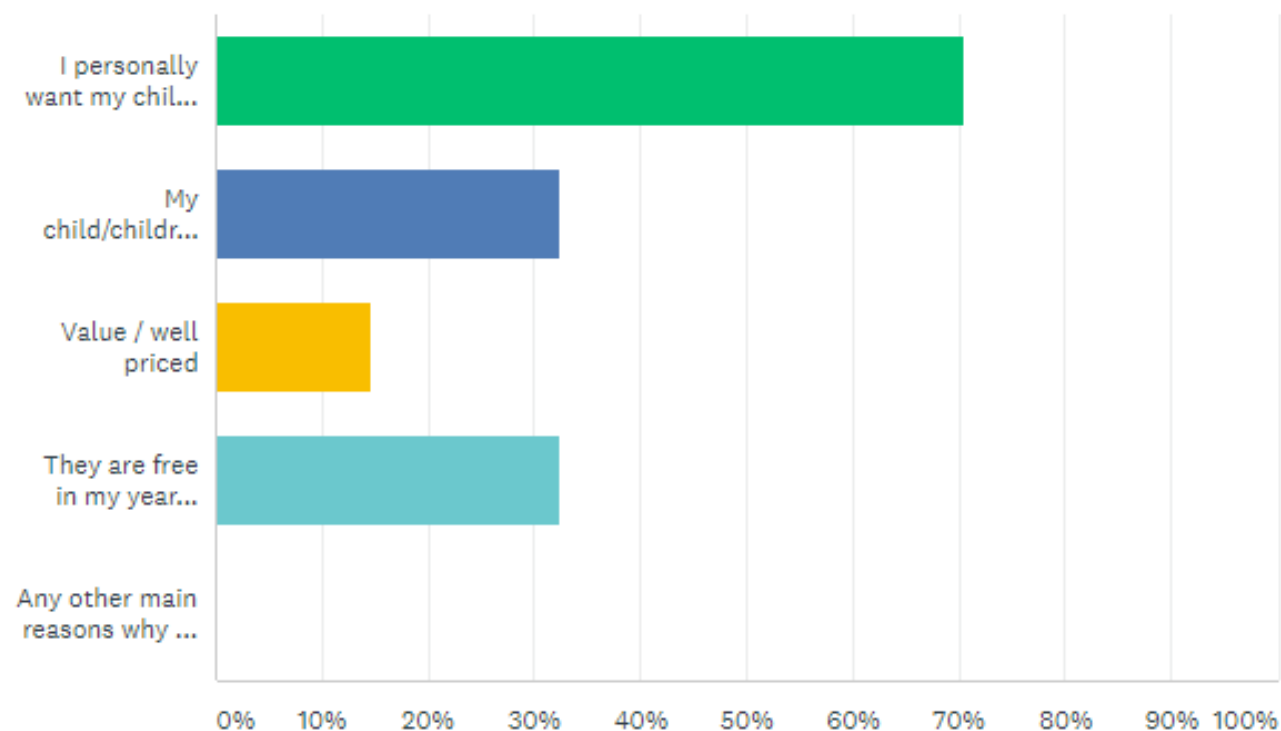
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ 1 = not satisfied at all	8.82% 3
▼ 2 = pretty unsatisfied	23.53% 8
▼ 3 = moderately satisfied	35.29% 12
▼ 4 = satisfied	32.35% 11
▼ 5 = very satisfied	0.00% 0
TOTAL	34

Why do you currently choose school meals? (Please tick all that apply)

Answered: 34 Skipped: 0



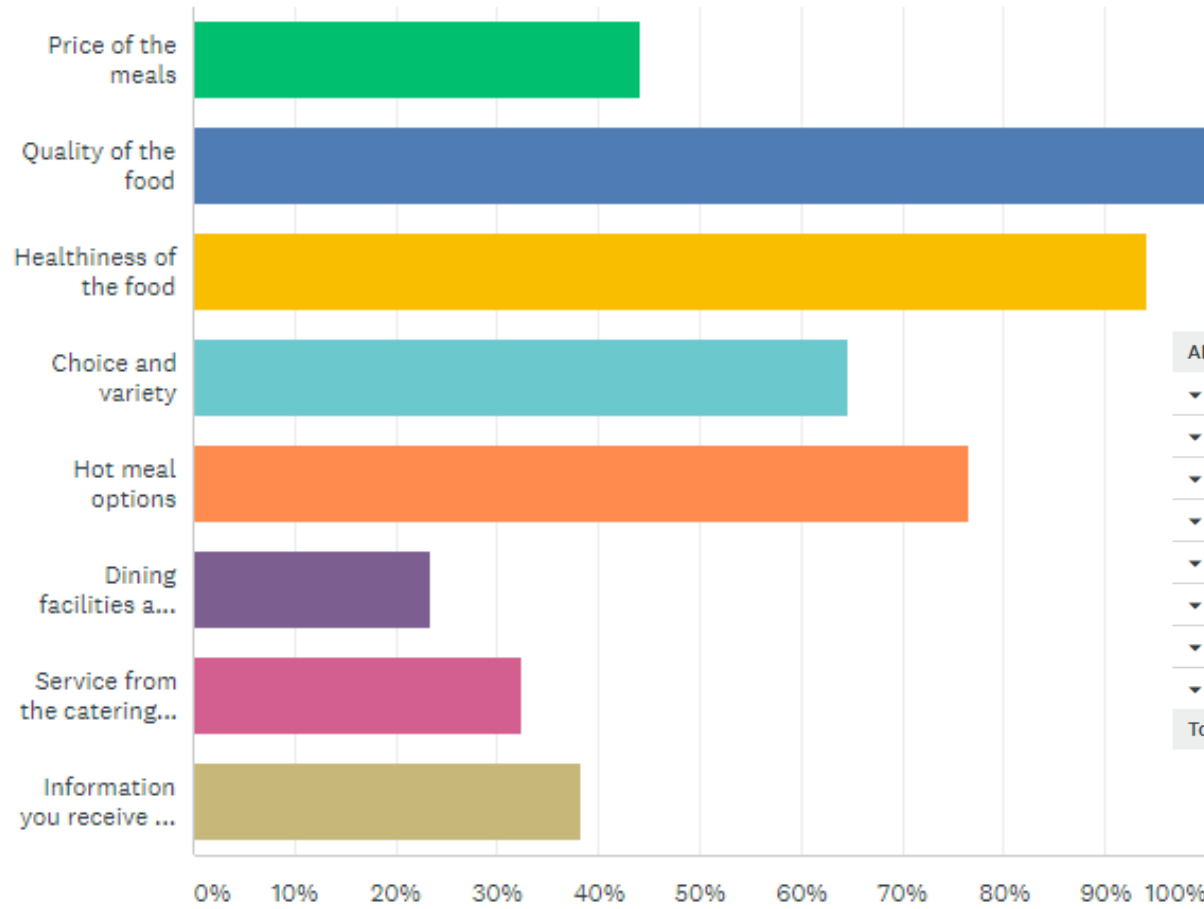
ANSWER CHOICES	RESPONSES	
▼ I personally want my child to have school meals	70.59%	24
▼ My child/children is/are happy with them	32.35%	11
▼ Value / well priced	14.71%	5
▼ They are free in my year group(s)	32.35%	11
▼ Any other main reasons why you choose to have school meals?	Responses 0.00%	0
Total Respondents: 34		

How satisfied are you with each of the following aspects of the school lunch service?

	NOT AT ALL SATISFIED	SOMETIMES DISSATISFIED	NEUTRAL	QUITE SATISFIED	VERY SATISFIED	TOTAL
Price of the meals	2.94% 1	5.88% 2	47.06% 16	26.47% 9	17.65% 6	34
Quality of the food	17.65% 6	35.29% 12	35.29% 12	8.82% 3	2.94% 1	34
Healthiness of the food	14.71% 5	29.41% 10	35.29% 12	17.65% 6	2.94% 1	34
Choice and variety	11.76% 4	26.47% 9	29.41% 10	26.47% 9	5.88% 2	34
Hot meal options	11.76% 4	20.59% 7	32.35% 11	32.35% 11	2.94% 1	34
Dining facilities at the school	0.00% 0	3.03% 1	45.45% 15	45.45% 15	6.06% 2	33
Service from the catering staff	3.03% 1	15.15% 5	48.48% 16	18.18% 6	15.15% 5	33
Information you receive on the service	20.59% 7	29.41% 10	35.29% 12	11.76% 4	2.94% 1	34

Which of the following do you currently consider to be important for your child/ren's school lunch? (Please tick all that apply)

Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES
Price of the meals	44.12% 15
Quality of the food	100.00% 34
Healthiness of the food	94.12% 32
Choice and variety	64.71% 22
Hot meal options	76.47% 26
Dining facilities at the school	23.53% 8
Service from the catering staff	32.35% 11
Information you receive on the service	38.24% 13
Total Respondents: 34	



What other aspects would be important to you when considering choosing school meals in future? (Tick all that apply)

ANSWER CHOICES	RESPONSES	
▼ Better dining facilities	14.71%	5
▼ Healthier food	67.65%	23
▼ More variety	0.00%	0
▼ More variety	58.82%	20
▼ More food your child likes (whether healthy or not)	0.00%	0
▼ More food your child likes (whether healthy or not)	32.35%	11
▼ Less queuing	0.00%	0
▼ Less queuing	11.76%	4
▼ Larger portion size	0.00%	0
▼ Larger portion size	38.24%	13
▼ Quality assurance - e.g. meat from assured suppliers	0.00%	0
▼ Lower prices	11.76%	4
▼ Nothing would encourage me	0.00%	0
▼ More information on menus	50.00%	17
▼ Use more local produce	38.24%	13
▼ Quality assurance - e.g. meat from assured suppliers	70.59%	24
▼ More information available on nutritional content	32.35%	11
▼ Nothing would encourage me	0.00%	0
▼ Other (please specify)	Responses 26.47%	9
Total Respondents: 34		

Please provide low salt and sugar commercial ketchup as requested previous by the student council, the current option is wasted

12/4/2018 12:55 PM

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fresh wholesome food (simple food with fresh vegetables) with less pudding (cake and custard) would be good. Variety would also be important, a range of meals to help improve our children's experience of food

11/24/2018 10:21 PM

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Someone who if possible has organic / grassfed meat - and organic fruit and veggies/ sourced locally. As spraying can be terrible and cancerous on some things especially apples and pears.

11/22/2018 5:05 PM

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Pudding should be occasional, not every day

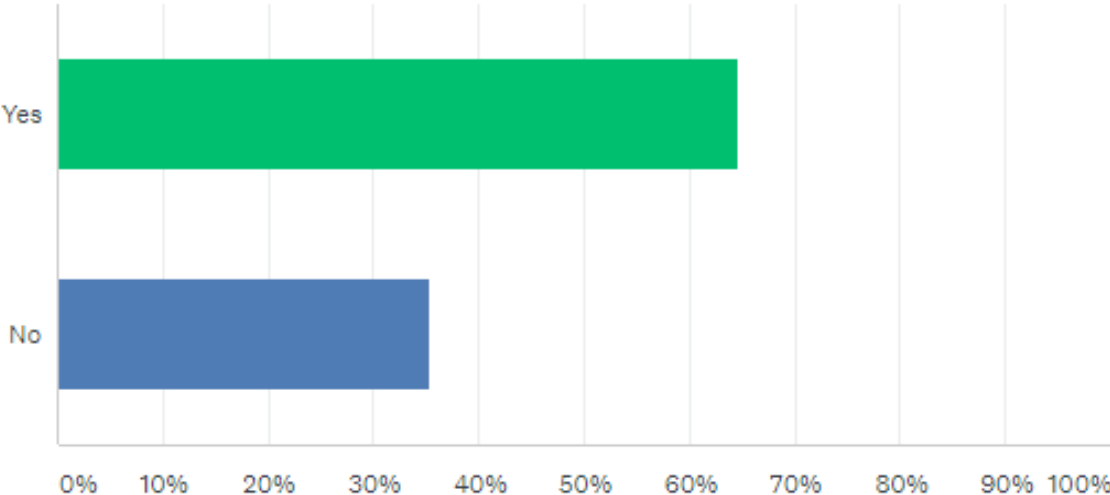
11/22/2018 12:39 AM

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Do you think the present service in your school offers values for money?

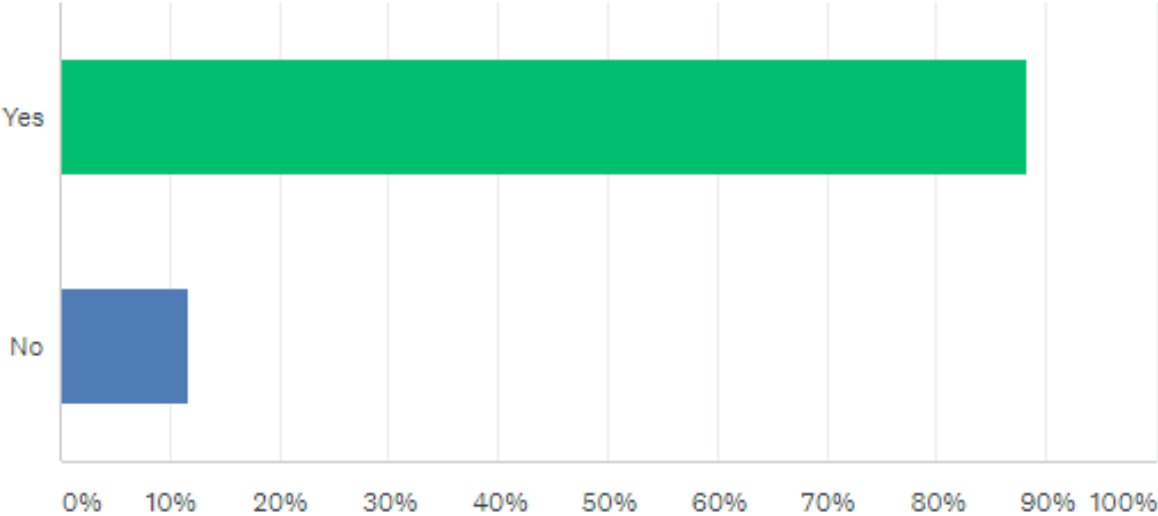
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	64.71% 22
No	35.29% 12
TOTAL	34

Would you be willing to pay more for better quality/choice/healthy options?

Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
▼ Yes	88.24%	30
▼ No	11.76%	4
TOTAL		34

Do you have any other comments about the school lunch service?

- Please review what is not eaten regularly and remove from menu. My concern is that the protein is what is usually the weakest link. Previous yoghurts were much preferred to current. Perhaps each day a traffic light marking system eg tokens for the children to grade the meal to give accurate feedback

12/4/2018 12:55 PM

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- Would be nice to have pork and lamb dishes rather beef for 3-4 days. Would be nice if my child comes home and tells me that there was no hair or human nail in her food (would really appreciate if the kitchen staff cover their head while cooking).

12/3/2018 12:37 AM

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- I would prefer a healthier choice for pudding, fruit and yoghurt only, with a treat choice just once per week eg cake with custard. My children expect and ask for pudding after meals at home and I believe they've been conditioned to expect sweet due to school meals. That is my only worry, other than that I'm very satisfied.

11/26/2018 7:17 AM

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- Larger portion.

Whilst i appreciate we do not pay and it is a free service, i would value more transparency and information about the food for parents. There does seem to be a lot of pudding which i am not sure is necessary. I prefer simple less processed foods, with fresh vegetables and fruit. I am very happy that it is only water that is available to drink. I would be happy to pay for a higher quality of food. I have met Miss Poppy and other staff members seem excellent so there are no concerns there.

11/24/2018 10:21 PM

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I am very grateful to have a hot meal school lunch at our school as I think it's very important for good learning and development to have a healthy hearty lunch! I don't think they should have so much dessert as it's way to much sugar for their little brains and no good for sustaining them throughout the day. Would l

11/22/2018 5:05 PM

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I have never actually seen a school lunch or how lunch time works for the children

11/22/2018 4:13 PM

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Pudding should be occasional, not every day.

It seems like there's a lot of bread and very little protein and variety of vegetables.

11/21/2018 8:39 PM

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1. Better quality hot meals required 2. Return to prior desert choices 3. Commercial, reduced salt/sugar should be available.

11/20/2018 8:44 PM

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The only comment I ever receive from my daughters is "oh no, it's fish Friday again".....

11/20/2018 5:18 PM

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even though the food is within the government guidelines offering a sweet pudding every day is setting bad habits and is not healthy. fruit and yogurts should only be offered on some days.

11/20/2018 11:40 AM

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I'm really impressed with the management of allergies

11/20/2018 11:37 AM

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Thanks for asking us - bit hard to tell quality/variety relying on 4 and 6 year olds..but have answered to my best ability. Thanks Julia.

11/20/2018 10:59 AM

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You are asking parents questions about something they know virtually nothing about, the only real feedback I have is that the fish and chips is not nice. In my opinion there are also chips far too often.

11/20/2018 5:53 AM

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No

Do staff check that the children are eating?

11/19/2018 8:47 PM

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My son is always hungry and every time I ask about the food at school he says he likes it (3 out of 5 times) but it is not enough. I will be happy to pay for bigger portions, higher quality and snacks throughout the day as well.

11/19/2018 5:56 PM

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"The schools food is terrible, I cannot eat it and most of the time I throw it in the bin. So do most of my friends but we are too scared to tell the teachers or our parents" . So says my son. They are serving the type of food most kids will not eat but then continue to serve it. The chips and fish and chips are soggy. The pizza is not like real pizza. Kids just don't want what is being served at the school at the moment. It is a waste of money paying for school lunches when the kids don't eat it. Also, do the teachers eat the same food and sit with the kids? I would be interested to know if all the teachers eat the same food every day as the kids or do they bring their own in and all sit with the kids in the dining room.

Sometimes my child finds foreign objects in her food, hair and sweetcorn on a day that it isn't being served (in her custard). Need to listen to children's food requests more.

11/19/2018 5:30 PM

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The combinations sometimes seem to be odd. Pizza and potatoes? Beef stew renamed as beef casserole doesn't fool them if it's still inedible, cold and congealed. Food is often cold. Burgers seem a a favourite but why no cheese also why can't they at least have some ketchup or mayonnaise to make it less dried out? The homemade tomato sauce doesn't seem to appeal to them as a substitute for ketchup. The trays are often wet and seem to be covered in old bits of sweetcorn which is again unappetising when queuing for a meal. Fish fingers are often so bashed that the coating falls off and the fish inside is grey and smells - they are low quality. If children have a club during lunchtime there is never any choice left or sometimes hardly any food. Year 6 always go first and after them hardly anything is left for others. My child Ian now so hungry after school they I have to bring virtually a full packed tea to pick up to tide over until supper at home. My child has begged for packed lunches but I have refused up to now. If the standard of food doesn't not increase dramatically I will have to go with packed lunches.

11/19/2018 4:18 PM

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Napkins, please. My son has been mentioning this since Reception.

Portions too small for KS2. Not enough choice, children have to have a certain food (often vegetarian) as other food runs out. My children eat anything at home they are not fussy at all, yet they often say they don't like school dinner food...

11/19/2018 3:53 PM

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I wish they had larger serving sizes at snack time to get them through the morning better

11/19/2018 3:42 PM

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The lunch is too small, and quality is very poor, both need substantial improvement

11/19/2018 3:36 PM

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It would be good to have reassurance somehow that children are eating a decent amount - how is this encouraged / supervised?

11/19/2018 2:12 PM

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